

Dear BHACA Community,

**BHACA Blast #68 Headlines:**

- ***THIS FRIDAY! BHACA Event: Integrated Primary Care Behavioral Health Networking Group of Greater Houston***  
**Event Overview:** Please join us for a peer networking group for clinicians, students, and administrators to support each other toward Primary Care and Behavioral Health Integration.  
**Topic:** Tracking key PCBH outcomes for sustainable programs  
**Presenter/Discussion Facilitator:** Elaine Hess, PhD, Behavioral Health Consultant, Healthcare for the Homeless-Houston  
**Location:** MHA Greater Houston, 2211 Norfolk, Suite 810, Houston, TX 77098  
**Date:** Friday, August 19, 2016, 2:30 – 4:00 PM  
**To RSVP:** Please e-mail Lauren at [lpursley@mhahouston.org](mailto:lpursley@mhahouston.org)

All the best,

The BHACA Team

Marion Coleman, NBHP Executive Director ([nbhp.marion@gmail.com](mailto:nbhp.marion@gmail.com))

Alejandra Posada, MHA IHC Program Director ([aposada@mhahouston.org](mailto:aposada@mhahouston.org))

Tracey Greenup, Program Manager ([nbhp.tracey@gmail.com](mailto:nbhp.tracey@gmail.com))

Lauren Pursley, Program Coordinator ([lpursley@mhahouston.org](mailto:lpursley@mhahouston.org))

Ashley Singleton, Evaluation Specialist ([nbhp.ashley@gmail.com](mailto:nbhp.ashley@gmail.com))

NBHP website – [www.nbhp.org](http://www.nbhp.org)

MHA website – [www.mhahouston.org](http://www.mhahouston.org)

**BHACA: Integrated Health Care (IHC)**

- ***Webinar – State Best Practices in Developing and Implementing Integrated Health Care***  
**Date & Time:** Wednesday, August 24, 1:00 – 2:30 PM Central time  
**To Register:** [Click here](#)  
**Presenters:** Laura Galbreath, Director, SAMHSA-HRSA Center for Integrated Health Solutions, National Council for Behavioral Health; Debbie Herrmann, Indiana FSSA/DMHA Deputy Director, DMHA Medicaid Initiatives  
**Organizer:** National Association of State Mental Health Program Directors (NASMHPD); a SAMHSA-sponsored webinar  
**Description:**  
NASMHPD would like to present a webinar on integrated health in hopes to continue to provide assistance to states in working through challenges to better serve the holistic health needs of consumers. Laura Galbreath will be providing information on state legislation and regulatory changes that facilitate the integration of primary care services for individuals with SMI served in community mental health and addiction providers. In addition, she will highlight recent efforts in states and provide insights and resources that others can use to foster increased dialogue and policy changes in their states. Debbie Herrmann will provide information on Indiana's work to build an integrated health initiative. This includes developing a collaboration of Indiana

Division of Mental Health and Addiction (DMHA) and Indiana State Department of Health (ISDH) as part of the State Integration Team. Also, she will discuss how Indiana brought together stakeholders across the state to develop subcommittees to build cohesion among the different entities involved. She will also illustrate how Indiana identified provider types and agencies across the state, thus developing provider qualifications, and guiding principles and core requirements of services.

- ***Webinar – Quality Improvement in Integrated Care: A Practical Introduction***

**Date & Time:** Wednesday, August 24, 11:00 AM Central time

**To Register:** [Click here](#)

**Organizer:** Collaborative Family Healthcare Association (CFHA) Research & Evaluation Committee

**Presenter:** Joseph R. Grasso, PhD, Postdoctoral Research Fellow & VA Quality Scholar, San Francisco VA Medical Center

**Description:**

Quality improvement (QI) can make clinical service delivery safer, more cost effective, more time efficient, and more patient centered, but many of us still don't understand how to do QI or what it entails. A basic understanding of quality improvement is rapidly becoming a requirement for medical providers and allied health professionals alike. This presentation will provide an introduction to the fundamentals of QI and will also review the unique ways in which QI can be applied to integrated care settings. We'll also use case-based examples to help illustrate how QI has been used to create novel integrated care models and enhance existing ones.

## **BHACA: Choosing a Certified Electronic Health Record System**

- ***Webinar – 7 Steps to Boosting Employee Security Awareness: Improve Patient Privacy by Addressing Insider Threats***

**Date & Time:** Thursday, August 25, 12:00 PM Central time

**To Register:** [Click here](#)

**Organizer:** Healthcare IT News

**Presenters:** Todd Greene, Director of IS Governance Risk, and Compliance Carolinas HealthCare System

**Description:** Employees snooping on patient records and compromising patient privacy is a huge concern for healthcare IT professionals. But when it comes to "insider threats," it doesn't end with snooping. A nurse, office worker, or some other "well-intentioned employee" may accidentally or inappropriately distribute PHI or lose control of a computer or thumb-drive containing PHI. And then, of course, there's the truly criminal "malicious insider" who is bent on stealing PHI for illegal gains or to somehow sabotage the healthcare facility. But when you get right down to it, 90% of the time when an employee mishandles PHI, it's "a good person doing something really stupid," says Todd Greene, manager of information services governance, risk, and compliance at Carolinas HealthCare System. In this session, Greene shares with attendees his work with Carolinas HealthCare System's corporate marketing and privacy teams to develop a real-time security education program that goes way beyond email messaging (easily deleted) and annual training (too infrequent)

to include video, social media, a dedicated micro-site, and a very clever campaign to train employees to the potential dangers of USB drives.

- ***Outpatient EHRs and practice management nearing 'universal adoption' but MACRA is opening opportunities for vendors to stand out in replacement market:*** After eight years of polling independent and hospital-owned physician practices about their implementation and purchasing plans for electronic health record and practice management technologies, HIMSS Analytics sees the space "nearing that universal adoption point," according to Director of Research Brendan FitzGerald. Still, "there's been consistent turnover of roughly 15 percent over the past three years among survey respondents looking to either replace their current technology or buy net new," said FitzGerald. "So there is some opportunity out there." What's more, as practices large and small look to make sense of MACRA's Merit-Based Incentive Payment System and Alternative Payment Models, "the outpatient market certainly is going to need guidance in terms of how to adapt to those new regulations," said FitzGerald. "There are certainly opportunities for vendors to help out in that respect." To view more, please [click here](#).
- ***ONC adds two interoperability metrics under MACRA:*** The Office of the National Coordinator for Health IT (ONC) earlier this month announced two healthcare metrics in response to input solicited from the healthcare community regarding how to measure provider progress toward "widespread interoperability." The Medicare Access and CHIP Reauthorization Act of 2015 (MACRA) calls for the U.S. Department of Health and Human Services (HHS) to establish metrics to assess how well the exchange and use of clinical information facilitates coordinated care and improves patient outcomes for providers in the Medicare and Medicaid Electronic Health Record (EHR) Incentive Programs. To view more, please [click here](#).

### **BHACA: Maximizing Third Party Funding Streams Revenue—Resources Related to Insurance Billing and Credentialing**

- ***Lunch and Learn – Using Data to Get Paid in Behavioral Healthcare***  
**Date & Time:** Wednesday, September 21, 11:00 AM – 1:00 PM Central time  
**To Register:** [Click here](#)  
**Organizer:** Behavioral Healthcare Panel Series  
**Description:** Behavioral Healthcare magazine has organized a panel of experts to discuss relevant issues facing providers of all stripes in mental health, substance use, and eating disorder treatment organizations: residential treatment centers; IOP settings; sober living homes; and private practices; among others.

### **BHACA: Outcome-Based Evaluation**

- ***Webinar – Using Benchmarking to Drive Successful Behavioral Health and Primary Care Integration***  
**Date & Time:** Thursday, August 25, 11:00 AM Central time  
**To Register:** [Click here](#)

**Organizer:** SAMHSA-HRSA Center for Integrated Health Solutions

**Presenters:** Jeff Capobianco, Director of Practice Improvement, Center for Integrated Health Solutions; Elizabeth Lever, Director of Process Improvement and Analytics, The Institute for Family Health; Virna Little, Senior Vice President, Psychosocial Services/Community Affairs, The Institute for Family Health

**Description:** How do you know if your team is successful? As more and more services are reimbursed through value-based models, you have to be able to show payers how integrated behavioral health and primary care services drive quality care. Join this webinar to learn how to use benchmarking to define quality improvement priorities and monitor key clinical and administrative metrics specific to the integration of primary and behavioral health care. Get practical tips on how to establish a process for benchmarking and ideas for sharing quality improvement and return on investment data with your team, leadership and payers.

- ***Webinar – Improving Healthcare with Analytics: The Essentials to Creating a Data-Driven Organization***

**Date & Time:** Thursday, September 8, 1:00 PM Central time

**To Register:** [Click here](#)

**Organizer:** HIMSS Industry Solutions

**Presenters:** Joe Warbington, Healthcare Market Development Director, Qlik; Charlotte Davies, Healthcare Consultant; John Martin, Director of Enterprise Analytics, The Children’s Hospital of Philadelphia.

**Description:** Countless healthcare systems and providers have embarked on a transformative journey with analytics. The ultimate aim is to foster an information-driven culture, where healthcare workers from nurses to executives make decisions based on timely, accurate information from any device in any location. How do successful health systems transform their internal culture and processes to reflect the various demands of patients, stakeholders, and clinicians while also ensuring safety and profitability? Join these presenters, as they discuss the essential elements to create a data-driven organization and ensure value generation from analytics investments.

### **BHACA: Additional Items of General Interest**

- ***Mental Health and Substance Use Disorder Parity – Open Comment***

**Period** – The Mental Health and Substance Use Disorder Parity Task Force wants to hear about your experience with mental health and substance use disorder treatment services. How have parity protections affected you? What are your suggestions for improving awareness of parity protections and monitoring health plans’ compliance with parity? The comment period is ***open until Wednesday, August 31, 2016***. To comment, please [click here](#). For more information about the Mental Health and Substance Use Disorder Parity Task Force, please [click here](#).

**About BHACA:** The Behavioral Health Affordable Care Act (BHACA) Initiative is a major collaborative endeavor of the Network of Behavioral Health Providers (NBHP) and Mental Health America of Greater Houston (MHA) designed to support Greater Houston area mental health and substance use providers in responding to the Patient Protection and Affordable Care Act and other recent healthcare reforms across four domains: (1)

enhancing and increasing the delivery of integrated health care (IHC), (2) maximizing third party funding streams revenue, (3) adopting certified electronic health record (EHR) systems, and (4) developing outcome-based evaluations. The BHACA Initiative is generously funded by Houston Endowment Inc., The Meadows Foundation, the United Way of Greater Houston Community Response Fund, and the Rockwell Fund.